

## I. IDENTIFICATION

PLACE OF BIRTH: ALCOBAÇA (PORTUGAL) ■ DATE OF BIRTH: APRIL THE 8<sup>TH</sup>, 1963

MOBILE PHONE NUMBER: +351 919227913 ■ +351 962122176

ADDRESS: Rua Fernão Lopes, Lote 5-1<sup>º</sup> A ■ 3030-164 Coimbra- Portugal



## II. AREAS OF EXPERTISE

Traffic Psychology ■ Road Safety ■ Quality Management ■ Project Management ■ Education/Training ■ Organizational Work and Personnel Psychology ■ Team Building & Leadership ■ Knowledge Management ■ Knowledge-sharing networks ■ Assessment of Customer Satisfaction ■ Human Relations

## III. ACADEMIC QUALIFICATIONS

- A) PHD STUDENT ON THE COURSE OF ORGANIZATIONAL, WORK AND PERSONNEL PSYCHOLOGY, AT THE FACULTY OF PSYCHOLOGY AND EDUCATION SCIENCES, UNIVERSITY OF COIMBRA (2012-2015).
- B) EXPERT IN THE AREA OF EDUCATION/TRAINING 347- FRAMING IN THE ORGANIZATION/COMPANY (2011):  
PRESENTATION OF THE STUDY: *ROAD SAFETY – FROM THE DRIVER TO ASSESSMENT OF CUSTOMER SATISFACTION*<sup>1</sup>
- C) MASTER IN EDUCATIONAL PSYCHOLOGY BY FACULTY OF PSYCHOLOGY AND EDUCATION SCIENCES, UNIVERSITY OF COIMBRA (2004): RESEARCH WORK: *“LEARNING AND BEHAVIOURS IN CAR DRIVING”*.
- D) DEGREE IN PSYCHOLOGY BY FACULTY OF PSYCHOLOGY AND EDUCATION SCIENCES, UNIVERSITY OF COIMBRA (1986).

## IV. PROFESSIONAL CERTIFICATIONS

- A) Course: **European Psychology - Competency Model** - with the Portuguese Order of Psychologists. Concluded on 29th September 2013.
- B) B-learning course **“Train the Trainers”** promoted by APG - Portuguese Association of People Management, on behalf of project GREAT – Game Based Research in Education and Action Training- held from 22 April to 14 May, 2013 at Faculty of Psychology and Education Sciences, University of Coimbra, 35 h.
- C) Certified as **Trainer** by the Institute of Employment and Vocational Training, with the certificate no. EDF2321/98 CD valid until 2014/05/01.

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<sup>1</sup> This degree is equivalent to the academic degree of PhD at all Polytechnic Institute in Portugal

- D) Certified as **Trainer by the Continuous Training Scientific Pedagogical Council of University of Minho** with the no. CCPFC/RFO-15161/02, for the areas of:
- Psychology/ Psycho-Sociology
  - Special Education
  - Vocational Guidance
  - Educational Psychology
  - Human Relations
- E) **Certified as Trainer by General Direction of School Administration for the actions:**
- "Costumer Service II"
  - "Team Work II".
- F) Professional Licence of the Portuguese Order of Psychologists no. 5324.

#### V. ACTIVITY WITHIN THE TRAFFIC PSYCHOLOGY

- *Member of the German Society for Traffic Psychology (DGVP- Deutsche Gesellschaft Fur Verkehrspsychologie, E. V) since 25.11.2013*
- Responsible for organizing in Coimbra (Portugal), on the 19<sup>th</sup> October 2013, the European initiative: **European No Accident Night** in partnership with Gare - Association for the Promotion of a Culture of Road Safety and Young Responsible Drivers.
- Speaker in **7<sup>th</sup> International Fit to Drive Congress** (Berlin, 25<sup>th</sup> and 26<sup>th</sup> of April 2013) were presented the communication "*Behaviour and Mental Workload in Driving a Vehicle: a Portuguese contribution*".
- Speaker in the **I Congress of the Order of Portuguese Psychologists in April 2011** were presented the communication: "*From the driver's behaviour to the client's satisfaction of the psychological evaluation services*".
- Professor invited to join the jury in the Project "**Coimbra – Young Capital for Road Safety**" held in Coimbra (Portugal) in June 2013.
- Responsible for the development of several initiatives at Higher School of Education of Coimbra related to Road Safety and Prevention with relevance in DECADE OF ACTION FOR ROAD SAFETY.
- Certified Trainer and Supervisor of curricular internship of the Integrated Master in Psychology – Work and Organizational Psychology – in partnership with University of Coimbra and University of Évora.
- Responsible for the application process for the licensing of INOUTCISTER, Lda, as a training entity for the Training and Certification of Fitness Driver HGV, Passenger drivers and children's transport drivers, by Institute for Mobility and Transport.
- Technical Pedagogical Coordinator of different Courses for Drivers.
- Trainer of several courses of Quality services to customers in the public-service for drivers of passenger vehicles since 1992.
- Adviser since 1989 within Road Safety and Traffic Psychology.

**VI. PROFESSIONAL PERFORMANCE AS PROFESSOR  
AT HIGHER SCHOOL OF EDUCATION**

A) SINCE 2000 TO DATE - PROFESSOR AT HIGHER SCHOOL OF EDUCATION OF POLYTECHNIC INSTITUTE OF COIMBRA. Over the years has been responsible for the curricular units:

Workshop: Consumer Behaviour ■ Ethics and Citizenship ■ Management and Organization Skills Training ■ Total Quality Management ■ Entrepreneurship, Management and Quality in Gerontology (Postgraduate Course of Social - Gerontology) ■ Organizational Knowledge Management ■ Management of Equipment, Resources and Local Infrastructures ■ Management of Equipment, Resources, and Gerontological and Social Support ■ Psychology of Vision Perception ■ Psychology of the Perception ■ Initial Pedagogical Training for Trainers ■ Educational Psychology ■ Social Psychology ■ Public Relations ■ Theory and Practices of Public Relations ■ Organizational Communication ■ Learning Psychology ■ Teaching and Learning Psychology ■ Internships/seminars ■ Research Methods in Psychology ■ Psychology of the Language.

**VII. DEGREE AND MASTER ACADEMIC JURIS**

**Academic Jury (examiner of public examinations)** of a Master degree integrated in the specialization area of Work and Organizational Psychology, with the thesis "Management of Knowledge and Cooperation: empirical study performed within the Portuguese banking and insurance sectors" on 29<sup>th</sup> March 2012 at Faculty of Psychology and Education Sciences, University of Coimbra.

**VIII. PROFESSIONAL ACTIVITY AS MANAGER, DIRECTOR  
AND MANAGING PARTNER**

**A) Since March 2007, until now.**

Manager partner, Director, Supervisor and Technical Pedagogical Coordinator of the company of Human Resources and Traffic Psychology - INOUTCISTER, Lda (Coimbra, Portugal), including development of all tasks of planning, organization, development and evaluation related to the strategic plan of the company

**B) FROM 2002 until 2007**

Traffic Psychology Consultant (Psychological assessment for professional drivers).

**C) DECEMBER 1997 until AUGUST 2002**

General Manager and Psychologist of the company Human Resource and Traffic Psychology - DISPROGEST – Human Resources (Coimbra, Portugal).

**D) FROM AUGUST 1990 UNTIL DECEMBER 1997**

Partner and Director of the company Human Resources and Traffic Psychology - CONSISTOR - Human Resources, Lda (Coimbra, Portugal).

**E) FROM OCTOBER 1989 UNTIL AUGUST 1990**

Project Manager and Consultant of the company Eurocentro – Management, Training and Development Consultants, Lda (Mangualde, Portugal).

**F) FROM SEPTEMBER 1988 UNTIL SEPTEMBER 1999**

Responsible for the coordination and formation of teams of consultants in the area of Human Resources Management, as well as for the execution of psychological evaluation processes within the Traffic Psychology (Vienna's Tests System).

**G) FROM NOVEMBER 1987 UNTIL SEPTEMBER 1988**

Psychologist and Technical Manager of the Occupational Centre of the Association of Parents and Friends of the Mentally Disabled Citizen (Coimbra, Portugal).

**IX. RECENT ATTENDED COURSES**

- 1 - ***“Funding opportunities in Horizon 2020- The framework Programme for Research and Innovation”***, 1<sup>st</sup> November 2013, Coimbra, Portugal.
- 2 - ***-SATHE, 2013- International Symposium- Study and Advancement of Teaching in Higher Education”***, 11<sup>th</sup> October 2013, Coimbra, Portugal.
- 3 - ***“Horizon 2020 and RIS3 - Foster research and innovation at the heart of Portugal”***. 30<sup>th</sup> September 2013, CCDRC- Coordination Committee of the Central Region, Coimbra, Portugal.
- 4 - ***“Presentation of Horizon 2020- The framework Programme for Research and Innovation”*** – Pedro Nunes Institute, 26<sup>th</sup> June 2013, Coimbra, Portugal.
- 5 - ***“The new technology platforms- Horizont 2020 - The framework Programme for Research and Innovation”***, 26<sup>th</sup> June 2013, Pedro Nunes Institute, Coimbra, Portugal.
- 6 - ***“Being a citizen in Europe promoted by the European Commission and the European Information Centre Jacques/Delors”***, 25<sup>th</sup> September 2013, University of Coimbra, Portugal.
- 7 - **GREAT International Conference on Games & Tel**, promoted by APG – Portuguese Association for People Management and ISCTE, on behalf of project GREAT – Game Based Research in Education and Action Training (15-16 September 2013, Lisbon, Portugal).

**JANUARY, 2014**